





GreenFree 2 for 1 Golf

Course Invitation 2015



GreenFree... driving revenue to your course

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Front Cover Image
GreenFree Partner Course : Celtic Manor Resort



Testimonials

66 Our association with GreenFree has enabled us to develop an important additional green fee revenue stream.

lain Burns

Director of Golf, Marriott Forest of Arden Hotel & Country Club

GreenFree is a key marketing partner for Galgorm Castle generating 18.9% of our total green fee revenue in 2008, 62.5% of which was from midweek play.

Gary HenryGeneral Manager, Galgorm Castle

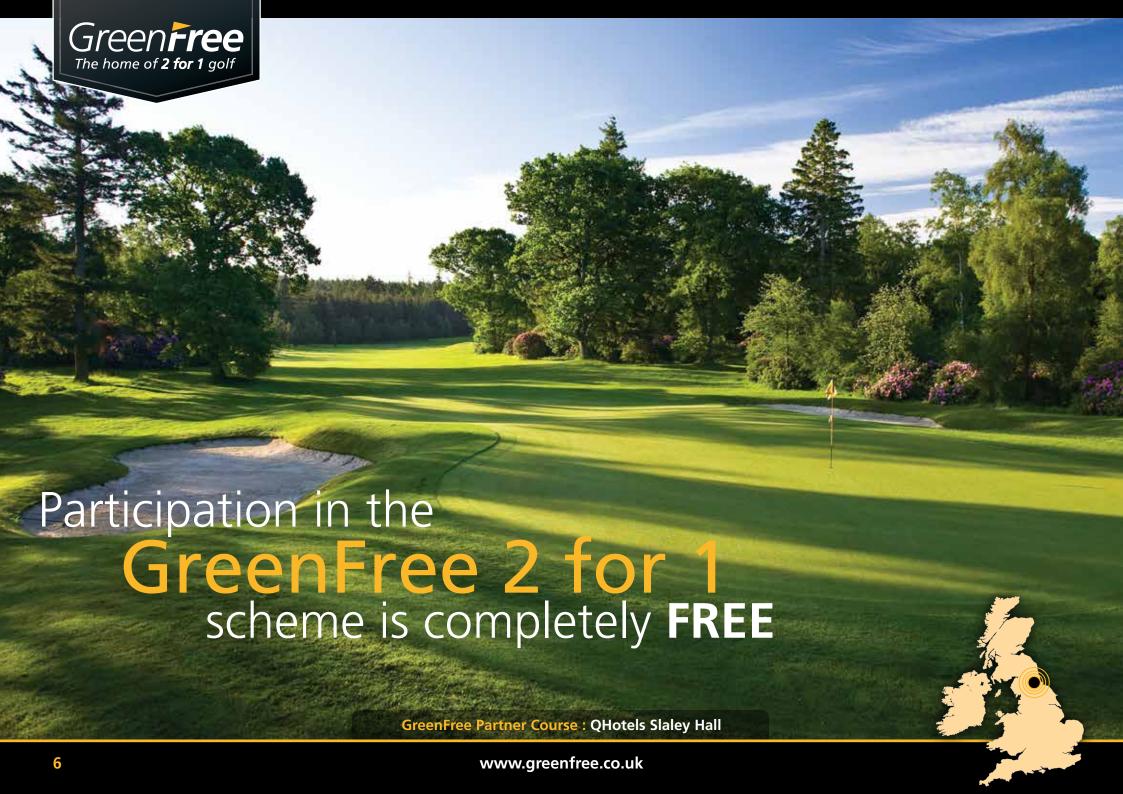
Being listed as a GreenFree venue and benefiting from the marketing activity has definitely increased Shrigley Hall's visibility on a national basis. There is no doubt that this has given us a competitive advantage locally when it comes to attracting visitors from a wider catchment area

Tim Huspith
Director of Golf, Shrigley Hall

The beauty of the GreenFree scheme is that we have generated traffic on the days/times when the bulk of the membership doesn't tend to play. The scheme allows us to set the rules so we are maximising our inventory without upsetting our members

- a great win-win situation

Brian Connor Head Professional, Manchester Golf Club



GreenFree Course Invitation

At GreenFree we appreciate how difficult it is for golf clubs to operate in the current economic climate. It is now more important than ever for golf clubs to embrace every opportunity to generate income for their clubs. GreenFree 2 for 1 Golf can be instrumental in driving additional new revenue to your club.

Join prestigious courses such as Trevose, Old Thorns, QHotels Slaley Hall, Celtic Manor and The Belfry amongst many others and access an additional market of discerning golfers. GreenFree customers can enjoy a round of golf at over 900 courses throughout the UK & Ireland.

In what is going to be another tough year for clubs, club committees should not underestimate the spending power of the golfing non-member.

Course participation in the GreenFree 2 for 1 scheme is completely FREE

Who are we?

GreenFree has firmly established itself as the UK's market leading 2 for 1 golf scheme. No other 2 for 1 company works harder for golf clubs in the UK & Ireland. GreenFree has unparalleled access to golfers. From customers looking to take up the game to seasoned golfers, we have a route into every type of golfing individual.

How does GreenFree work?

Clubs agree to offer visiting golfers an incentive to play the course on the basis of 2 for the price of 1 green fee. The concept does not interfere with members' times or society/corporate business, but rather gives a select number of golfers an opportunity to sample the course during quieter periods.

We'll bring golfers through your gates, after that it's up to your venue to 'roll out the welcome mat' - perhaps even convert any regular visitors into members.

Courses who decide to come on board with GreenFree have complete control over what days and times a GreenFree 2 for 1 voucher can be used giving you the opportunity to tailor restrictions to best suit your club.

Over 900 courses already use GreenFree 2 for 1 Golf

Reach out to a database of over 340,000 golfers...



Partner Club Benefits

Your club will be actively marketed via national marketing campaigns across email and web. This facility is provided <u>free of charge</u> to all participating clubs. Just some of the following benefits can be gained by joining GreenFree –

How GreenFree works...



Welcome Visitors – open your doors to new golfers...



Visitors Spend – money on green fees, pro-shop, bar, snacks etc



Visitors Play – golfers enjoy playing your golf course...



Visitors Return – repeat business, increased membership etc

- Increased visitor numbers, thus providing increased green fee revenue – More visitors to your club means more money coming through the tills of the pro shop and the potential to convert these new customers into future Members
- Increased revenue from secondary spend in bar, restaurant and pro shop including cart hire – This supplementary income is vital from new golfers, many of whom purchase golf equipment, food & drink etc (See financial illustration on page 17)
- Improved yield from off peak tee times (distressed stock) Once a vacant tee time has gone – it's gone! If you know your club struggles to fill tee times Monday – Wednesday mornings set the voucher restrictions for these days – you control when the vouchers can be used

- Additional free advertising exposure for your course Reach out to a whole new audience. From appearing on the GreenFree website to possibly featuring in monthly emails, gives your course the visibility it needs with GreenFree
- Complete control and acceptance of individual bookings –
 You set the restrictions of the vouchers to suit your club.
 Whether you want a GreenFree customer to bring proof of
 handicap or call seven days in advance of play you have
 complete control



Free Advertising and Exposure

Your club will receive the following free advertising and exposure by signing up to participate in GreenFree 2 for 1 Golf

GreenFree Emails

Opportunity for your club to appear in dedicated GreenFree emails being sent out on a monthly basis to an email database of 340,000 UK & Ireland golfers

GreenFree Website

Your golf course will be promoted on the GreenFree website. All contact details for your club are included along with the course description

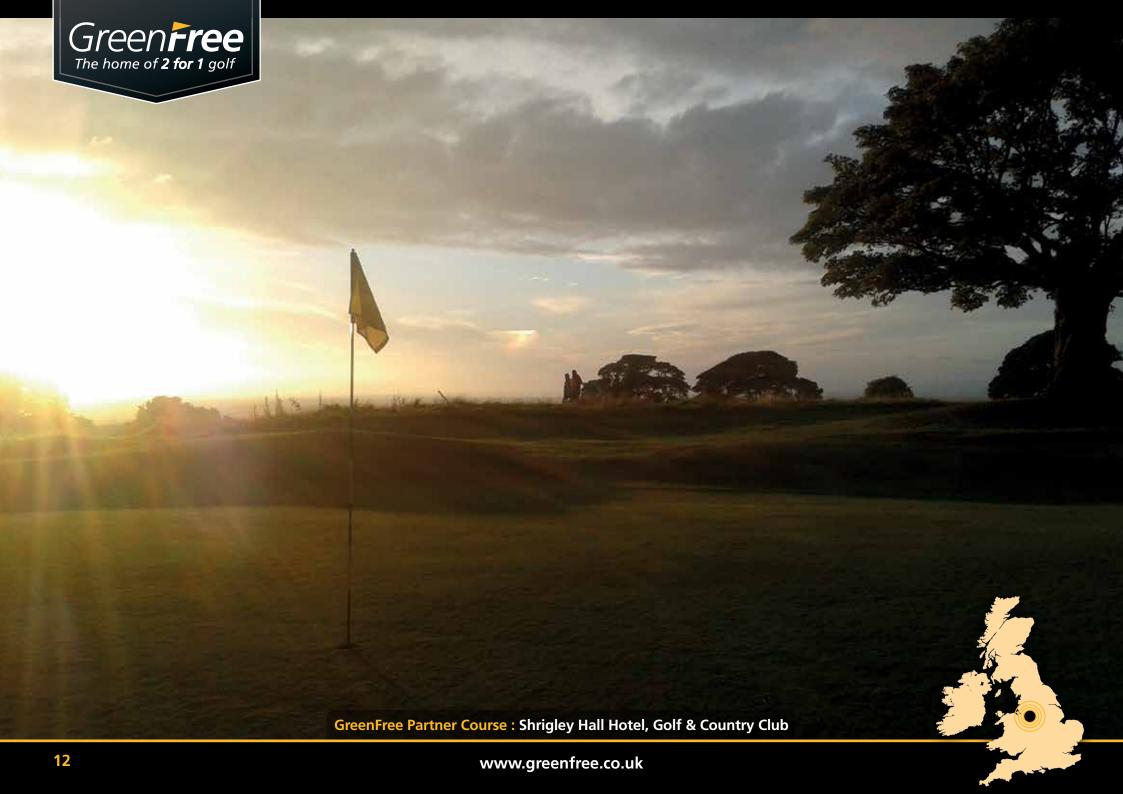
Partners

- Golf Care

- The Golfers Club

- National Retailers





How is GreenFree Marketed?

GreenFree 2 for 1 Golf is promoted through a variety of channels including some of the largest high street chains and through leading golf retailers in the UK & Ireland. We also work hand in hand with the biggest golfing publications around.

As an overview, GreenFree 2 for 1 Golf is distributed through the following outlets

- Through high street retailers such as Tesco, Buy-a-Gift and Activity Superstore
- Direct to over 360,000 unique golfers per month via www.greenfree.co.uk





GreenFree Survey 2012

In December 2012 GreenFree 2 For 1 Golf carried out one of the most comprehensive surveys in UK Golf. The results give a meaningful indication as to the behaviour, buying habits and thought processes of UK golfers.

In all, around **19,500** surveys were completed making it the UK's largest golf survey. Of these, nearly **14,200** were club members giving a valuable insight into members' current feelings and attitudes towards the game.

GreenFree SurveyDecember 2012

The following key results were established:

- Excluding green fees, the average spend per individual GreenFree user is £26.15 as summarised in the graphic (right).
- The average spend on green fees is £23.75
- Over 65% of respondents use GreenFree vouchers 'sometimes' or 'always'.
- **3.5%** of Club Members will **NOT** renew their membership when it is due
- An incredible 85% of non-members would consider joining a Golf Club in the near future (2011: 85%)
- 61% of golfers play in a 4-ball format

19,500 golfers took the time to submit completed questionnaires



GreenFree SurveyMembers

- Of our survey population, 74% were members of a club (2010: 74%)
- Members were found to play their home course 78 times per year, making an annual membership fee look great value. In addition to this Members also played "other courses" 12 times over the year.
- 73% of members play other courses but only 3.5% would not renew membership
- Those members that would not renew three main reasons were:
 - Could not justify membership fee
 - Course/Club House in poor condition
 - Fees too expensive

Spend at the Golf Club

| The Averages | Members | Non-Members |
|--------------------------------|---------|-------------|
| Green Fee | £0 | £23.75 |
| Buggies/Trolleys | £1.60 | £3.78 |
| Pro Shop (Balls, Consumables) | £5.24 | £5.89 |
| Pro Shop (Equipment, Clothing) | £8.02 | £4.06 |
| Club House (Drinks, Lunch) | £10.24 | £12.42 |
| TOTAL SPEND PER VISIT | £25.10* | £49.90 |

*excludes any green fe

12 times

that members also played "other courses" over a year

73% of members play other courses

85%

of non-members would consider joining a Golf Club in the future = great news for clubs!

GreenFree SurveyNon-Members Overview

There are over 4 million golfers playing regularly in the UK but only circa 22% of them are members of golf clubs.

Clearly clubs that can attract visitors who use GreenFree to their golf club who also bring a friend could add £75.16 to club revenues or £150.32 if it's a 4-ball.

In what is going to be another tough year for clubs, club committees should not underestimate the spending power of the visiting golfer.

- 42% of non-members used to be a member of a golf club
- 85% (2011: 85%) said they would consider joining a club in the near future! Great news if clubs can attract these nomadic golfers through their gates and 'throw out the welcome mat'
- Spend £23.75 on their green fee
- Still spend an additional £26.15 on ancillary services when visiting a golf club
- Play 19 times per year meaning their annual spend on playing golf = £938.22

Non-members spend

£938.22

annually on playing golf

Non-members spend

£26.15

on ancillary services when visiting a golf club

Clubs that attract non-members can add

£150.32

to the club revenues per 4-ball per visit

Summary

The next few years will be a difficult time for golf clubs. Only a select few of the top courses can guarantee to fill their vacant tee times. Help to safeguard the future of your club and tap into the revenue that the visiting golfer can provide.

Your club's future members are out there – it's just a case of reaching them.

To benefit from this growing market of GreenFree customers and the associated additional spend simply complete the **enclosed course registration** and course agreement form and send back via the Freepost envelope enclosed. Alternatively, should you have any questions you can call me direct on **0161 902 2666**.

We also have the facility for you to complete your details online. Log onto www.greenfree.co.uk/club and follow the on screen instructions.

Paul Wilson

Director of Golf

T: 0161 902 2666 F: 0161 902 2665 Join
GreenFree 2 for 1 Golf
today and seize this great opportunity!



0161 902 2666



www.greenfree.co.uk/club



Freepost, GreenFree



Good for golfers... Great for the game

GreenFree Limited